



Hospitality Manager Apprenticeship



Level 4



21 months

Hospitality managers lead teams in venues like hotels, restaurants, and events. They combine business and people skills to exceed customer expectations and deliver on organisational goals with passion and professionalism.



Apprenticeship overview

Hospitality managers operate across diverse venues including hotels, restaurants, cafés, conference centres, and catering services. While they may specialise in areas such as food service, events, or accommodation, all hospitality managers share core knowledge, behaviours, and a strong customer focus. They are responsible for achieving business goals, managing staff, and ensuring exceptional customer experiences. This role demands strong leadership, commercial awareness, and excellent communication skills. Highly motivated and customer-facing, hospitality managers balance operational and strategic tasks, often working in fast-paced environments. Their ability to motivate teams and deliver high-quality service is central to the success of their organisation.



Typical job roles

Food & Beverage Manager	Front of House Manager
Housekeeping Manager	Front Office Manager
Conference & Events Manager	

Why choose an apprenticeship for your business?

The benefits, in brief:

- Retrain and upskill your current team
- Fill skill gaps and expand your workforce
- Diversify your team and bring in fresh ideas

Why choose us?

- We are one of the biggest apprenticeship providers in the region
- We are funding experts and can help you get the maximum benefit of government funding available to you
- We will support you as an employer and your apprentice throughout the apprenticeship journey

Interested?

**We welcome your enquiries.
Contact us below:**



Email: apprenticeships@leedscitycollege.ac.uk

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COLLEGE**

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